

Dear Valued Patient,

I sincerely thank you for being so gracious, as we have had to make some rapid changes due to Covid-19. These include our check-in and check-out process, installation of technology to keep the air scrubbed (makes things a little noisier), and advanced vacuum lines used during treatment. We made these changes to make our office even safer than before. From Your entire Dental Team, we sincerely appreciate you and thank you. We will never take this for granted.

We have grown as a practice, a team, and a patient family over the last eight years. With this growth comes the challenge of giving every patient the individualized attention you each deserve. As a team, we decided long ago that the patient experience will never be compromised. Therefore, to maintain our high standards for patient care, we are excited to welcome a new Doctor, Dr. Reena Patel.

In the spring of 2019, I realized the practice had grown to where we needed another quality Dentist to service all of our patients. It was at this point I started looking for a partner who has similar philosophies clinically, ethically, and values serving others through our profession. It was a short search. ...I knew exactly who to call.

Dr. Patel and I have known each other for a very long time. We trained together as co-residents at Wake Forest School of Medicine and were both appointed Faculty following the completion of our residency. We then worked together both at the hospital and in private practice in Winston-Salem.

Dr. Patel is one of the most talented dentists I have met clinically. But aside from her superior dentistry, what separates her from other dentists is her ability to connect with patients. Dr. Patel “hears” her patients and sees the whole person. Not just the teeth. This commitment to comprehensive care and overall health and wellness is what makes her stand above the rest. She and I also have shared philosophies in how we want our practice to be for our patients: ever-present, always improving, committed to total dental health, and to delivering a “patient first” experience.

I am very excited to introduce you to Dr. Patel. I am also very confident that upon meeting Dr. Patel, you will be as thrilled as we are that she is joining our team. This addition and partnership will enable your dental team to provide even more in terms of procedure scope and availability.

We, as your dental team, again thank you for the privilege of being able to serve you as our patient. We will be sending additional communication in the coming weeks as we move into our new partnership. Please be safe.

Sincerely,

Dr. C